



Mobility Hospitality

People using wheelchairs, walkers, canes



Ensure accessible entrances and toilets are open and uncluttered.



Avoid accidents

Clearly mark any hazards on floor e.g. wet patches, uneven surfaces.

Tape down cords and mats.



Always ask people before touching or moving their mobility equipment.



When having a conversation with a person using a wheelchair, sit down so you are on the same level.



When having a conversation with a person using a walker or cane, ask whether it would be easier to sit.



Before helping, ask if the person needs help and the best way to help.

